

Family law *Child Support*

Child Support Service

**A service for people with
child support problems**



Legal Aid 
NEW SOUTH WALES

We are a specialist service which is part of Legal Aid NSW. We are not part of the Child Support Agency (CSA) or Centrelink. We can give you independent legal advice.

Our service is completely confidential.

We only provide information about you or your case to other people or organisations (like the CSA or Centrelink) with your permission.

Is this service for me?

We provide free advice and assistance to:

- paying parents who have to pay financial support for children after separation;
- carer parents who are or should be receiving financial support for children; and
- people who are looking after children who are not their own because of an order of a Family Court or informal arrangement (for example grandparents, aunts or uncles of a child).

What sort of things can I get help with?

We can help you with things like proof of parentage, working out or changing child support assessments and agreements, CSA decisions, Centrelink requirements about child support, over 18s maintenance, and court proceedings concerning child support legal issues.

In certain cases we can assist you to follow up your case with the CSA or by writing to the other parent.

We represent you in a tribunal or a court

In some circumstances, if you need further assistance, one of our lawyers can represent you in a Family Court or the Social Security Appeals Tribunal.

You will need to meet Legal Aid's means, merit and policy guidelines to get a grant of legal aid. Our means test looks at how much money you earn and how much you own (such as money in the bank). Our merit test looks at whether your case is likely to succeed.

A lawyer employed by Legal Aid NSW may not always be able to assist you because of ethical reasons. If this is the case, we will do our best to refer you to another lawyer who will be able to assist you.



**The Child Support Service
visits many NSW regional areas
on set days and times from
Monday to Friday.**



**Please call us to make an
appointment**

02 9633 9916

(Sydney and metropolitan areas)

1800 451 784

(outside Sydney)

Child Support Service

Level 5, 91 Phillip Street
Parramatta NSW 2150



If you are hearing or speech impaired,
you can contact us by calling the
National Relay Service (NRS) on
133 677 or TTY 9219 5126.



The Translating and Interpreting
Service provides free interpreters if
you do not speak English. TIS can
help you talk to services in your
language. Call TIS on 131 450.

Legal Aid family lawyers, located at all Legal Aid NSW offices can also assist with child support and a referral to the Child Support Service.

Bankstown

Civic Tower,
Level 8
Cnr Rickard Rd
& Jacobs St
Bankstown 2200
Tel: 9707 4555

Blacktown

Level 2,
Kildare Court
13 Kildare Rd
Blacktown 2148
Tel: 9621 4800

Burwood

Level 4, 74-76
Burwood Rd
Burwood 2134
Tel: 9747 6155

Campbelltown

Level 4,
171-179 Queen St
Campbelltown
2560
Tel: 4628 2922

Coffs Harbour

41 Little St
Coffs Harbour
2450
Tel: 6651 7899

Dubbo

64 Talbragar St
Dubbo 2830
Tel: 6885 4233

Fairfield

Level 2,
Fairfield Chase
25 Smart St
Fairfield 2165
Tel: 9727 3777

Gosford

Level 2, 37
William St
Gosford 2250
Tel: 4324 5611

Lismore

Level 4, 29
Molesworth St
Lismore 2480
Tel: 6621 2082

Liverpool

Level 4,
Interdell Centre
47 Scott St
Liverpool 2170
Tel: 9601 1200

Manly

Ground Floor
39 East
Esplanade
Manly 2095
Tel: 9977 1479

Newcastle

51-55 Bolton St
Newcastle 2300
Tel: 4929 5482

Nowra

55-57 Berry St
Nowra 2541
Tel: 4422 4351

Orange

Suite 4,
95 Byng Street
Orange 2800
Tel: 6362 8022

Parramatta

Level 5, 91
Phillip St
Parramatta 2150
Tel: 9633 9916

Penrith

95 Henry St
Penrith 2750
Tel: 4732 3077

Sutherland

Ground Floor 3-5
Stapleton Ave,
Sutherland 2232
Tel: 9521 3733

Sydney

Ground Floor
323 Castlereagh
St, Sydney 2000
Tel: 9219 5000

Tamworth

Level 1,
424-426 Peel St
Tamworth 2340
Tel: 6766 6322

Wagga Wagga

Ground Floor
Best Place,
Morrow St
Wagga Wagga
2650
Tel: 6921 6588

Wollongong

Ground floor,
73 Church St
Wollongong
2500
Tel: 4228 8299

This brochure is available in Arabic, Chinese, English, Farsi, Korean, Spanish, Turkish and Vietnamese.

Copies are available from Publications, Legal Aid NSW on 02 9219 5028 or the Child Support Service on 02 9633 9916. You can also order online: www.legalaid.nsw.gov.au/pubsonline

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Photos: Dani Pontes